How On-Demand Deliveries in Cities Change Services and Jobs:
New Survey Results

On-demand instant deliveries are a growing feature of the platform economy. A recent survey (Dec 2017) has shown that in Manhattan, already 4.5% of total e-commerce orders are delivered within two hours. These new services are supplied by digital companies using sophisticated algorithms to connect consumers, shippers, and self-employed delivery couriers. After a first talk on these issues at METRANS two years ago, Dr. Dablanc will present and compare the results of a new survey (2018) on delivery workers in Paris. Trends and main changes will be discussed.

Dr. Laetitia Dablanc

Dr. Laetitia Dablanc is a Director of Research at the French Institute of Science and Technology for Transport, Development and Networks, University of Paris-East, and a team leader for MetroFreight, the VREF Center of excellence in urban freight research led by the University of Southern California. Her areas of research are freight transportation, freight and the environment, urban freight and logistics, rail freight, freight policies, logistics sprawl. She received a PhD in transportation planning from Ecole des Ponts-ParisTech and a Master’s degree in city and regional planning from Cornell University. She was initially trained in policy analysis and economics at Science Po Paris.